## **FAQS on The Alma**

Questi	on	Response
1.	What is the longest payment plan that can be given to a purchaser?	We have flexible payment plans of up to two years
		For clarification on the payment plans, please reach out to <a href="mailto:rei@cytonn.com">rei@cytonn.com</a>
2.	Do you charge interest on payment plans?	Yes, a financing interest of 15% p.a. on reducing balance basis is charged on the amounts.
3.	Are the units available for sale on mortgage?	Yes, and we have our mortgage financing partner SBM Bank with rates from 9.8%
4.	Are clients allowed to have their own mortgage plans from banks of their choice?	Yes, clients are allowed to have their own mortgage plans from their preferred banks
5.	Do we have one bedroom apartments available for sale?	Yes we have one bedroom apartments available for sale starting from Kshs. 8.5mn
6.	Will clients be issued with titles after successfully completing the purchase?	Yes, upon completion of the purchase, the client will be issued with a title.
		Please note there are owners already issued with titles to their units
7.	Why are the prices higher compared to the	The Alma is a comprehensive lifestyle development that
	other developments within Nairobi?	offers unique amenities such as a commercial hub that includes a mini-mart, gym, pharmacy, and daycare.
		In addition, the development has heated adult & kids
		swimming pools, elevated gardens, and rooftop terraces, lifts in every block, and CCTV.
		It's a strategic location that allows residents to access the CBD though three routes.
		Our pricing can also be negotiated per buyer.
8.	What is the procedure of acquiring business	You are required to submit a proposal for the different
	space at the Alma Commercial area?	spaces to <a href="mailto:pm@cytonn.com">pm@cytonn.com</a> as outlined in the RFP. Here the link to the Request for Proposal: <a href="https://bit.ly/3BKrcwh">https://bit.ly/3BKrcwh</a>
9.	What spaces are available for rent/lease at the	The available spaces for rent include a Mini Mart, Shops,
	Alma commercial area?	Daycare, Gym, Aerobics, Restaurant, and Offices, in the commercial hub.

10. Is there reliable water supply?	Yes, we have reliable water supply with a Bore Hole, Piped connection to Karuri Water, Underground and overhead tanks whose total storage capacity is 1, 272, 000 Litres
11. Do you have a swimming pool?	Yes, we have two heated swimming pools; the adult pool and the kiddie pool
12. Are the prices negotiable?	Yes, prices are negotiable and this can be done via an email to <a href="mailto:rei@cytonn.com">rei@cytonn.com</a>
12. How does one reserve a unit?	<ol> <li>Identify the unit via <a href="https://bit.ly/3zjhyi2">https://bit.ly/3zjhyi2</a> and reach out to <a href="rei@cytonn.com">rei@cytonn.com</a> to confirm availability of the selected unit</li> <li>Fill a reservation form and submit it together with proof of payment of the reservation deposit</li> </ol>
13. What payment plans are available?	We offer:  1. Cash Plan – 90 days closing period  2. Mortgage Plan  3. Installment Plan
14. Are there any other costs associated with the purchase of the property?	Yes, these include; legal fee, VAT, stamp duty payments, and service charge